



Frequently Asked Questions

What are your check in and check out times?

Check in time is from 3pm and check out is at 11am although you are welcome to use the hotel facilities either side of these times.

What leisure Facilities do you have?

The spa at Woolley Grange has a heated indoor 12 metre swimming pool and, in the summer, a heated outdoor 12 metre pool. There is also a sauna, steam room and two Elemis treatment rooms.

What are the spa opening times?

7am-9pm Monday to Friday and 8am-8pm Saturday and Sunday. Treatments are available between 9am and 6pm.

What activities are there for children to do at Woolley Grange?

In our garden you can find the White Witch's House, the Good Life Garden and play houses, Rosie the pig, chickens, Indian runner ducks, Simon the Rabbit, a trampoline, climbing frame, football nets, croquet lawn, giant Connect4, the Nature Garden (with bird hide and fairies), the musical woods and the amazing grass maze. Inside the hotel you will find a host of story books, DVDs and board games, the Hen House with table football and Wii console's. Don't miss out on the movie showings and popcorn in our cinema room. Our Ofsted-registered crèche is the perfect playground for toddlers. There are toys galore, art equipment and dressing up clothes. We also provide wellies and fishing nets to go pond dipping.

How does your baby-listening facility work?

Simply works like a monitor, switch it on in your bedroom this activates the system and reception will listen in and alert you should your children wake up. Full instructions given upon check-in. Baby sitting can be booked in advance at a cost of £10 per hour.

Is there a saving of booking dinner in advance?

There is a saving by booking dinner in advance, when booking on a dinner, bed and breakfast you will pay £60.00 per night for two adults and we give you £70.00 back to spend on the menu.

What are your meal times for families?

High Tea – an earlier meal from 5pm-5.45pm or family dining from 6pm-7.30pm.

Does your swimming pool have restrictions for children?

There is no restriction for children swimming in the pool they do just need to be accompanied by an adult at all times. The swimming pool is open from 8am-6.45pm.

What are the crèche timings for supervised sessions?

Our supervised sessions run from 10.15am-12.15pm and 2.45pm-4.45pm. We sometimes run an extra lunchtime session in the school holidays according to demand.

Do you accept dogs?

We welcome the whole family, we accept well behaved dogs at a charge of £15 per night. Please check with our reservations team for bedroom suitability. Your four legged friend will receive dog bowls, blanket and treats in the room on arrival.

What do you provide in your rooms for Children?

No need to bring extra luggage, we have it covered with all these items that can be provided:

- Bottle steriliser
- Bottle warmer
- Cot
- Nappy bin
- Nappy changing mat
- Mini cooler
- Potty
- Bathroom step
- Baby bath
- Kids toilet seat
- Bed guards
- High chairs

Do you offer Parking?

We offer complimentary parking at the hotel.